

United States Postal Service®

INDUSTRYALERT

Attention PostalOne!® Users and eInduction Mailers
UPDATE: PostalOne!® Application – Resumption of Normal Operations

The *PostalOne!* application has returned to normal operating condition and is fully functional. We are currently processing through eDoc files that are still in the queue since the period of degraded operations began.

eDoc submitters should begin submitting their electronic mailing information immediately and acceptance units will begin processing mailings and initiating the reconciliation process described in the *PostalOne!* contingency plan.

Due to the large volume of file submissions to *PostalOne!*, mailers and acceptance units may still experience a delay in jobs appearing on the *PostalOne!* dashboard. If this occurs, we will continue to accept the mailings under the *PostalOne!* and eInduction contingency plan as described in the previous email notice, for the next 48 hours.

The *PostalOne!* team is continuing to monitor the system and the queue. If you experience any issues, please contact the *PostalOne!* Help Desk at 800.522.9085.

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